Welcome to

## schoolblazer

Your school uniform is now ready to order!

Simply log in at www.schoolblazer.com

Why not order early and relax this summer with FREE UK P&P from 5th July -18th July 2021. We have extended our returns period to 120 days, meaning that you can return your items for free if you find that something you've ordered at the start of the summer holidays doesn't fit at the end of the summer Name tapes applied free holidays! of charge Enjoy our simple, easy-to-navigate website for straightforward shopping - we even feature a How to Shop video. Plus, you can shop easily on your phone and tablet. Fully name-taped orders dispatched within 3 days, FastTrack delivery also available. Our Intelligent Sizing System offers Free UK returns with 120 a simple step by step 120 days days to return your process to help you determine to return item the right size items 24-hour Telephone helpline available 365 days Mon-Fri 9am-8pm, Availability of all Sat 9am-5pm school uniform We are committed to Fullymaking your preparations An customised for the new term as easy and website, displaying only pain-free as possible. If you have items specific to your school and/or house once a registered any questions or require help, please do not hesitate to contact our Helpline on 0333 7000 703, Mon-Fri 9am-8pm, Mobile and Sat 9am-5pm or email Schoolblazer at tablet-friendly customerservices@schoolblazer.com website, enabling easy and quick shopping



Call: 0333 7000 703

www.schoolblazer.com

Email: customerservices@schoolblazer.com

# schoolblazer

Schoolblazer.com was founded by parents for parents to take the chore out of shopping for school uniform.

Our secure online ordering service allows you to shop for uniform and sportswear at your convenience, and we even offer to sew all of the nametags into the garments for free – so throw out the sewing box and enjoy the summer!

#### **Frequently Asked Questions**

#### How do I know what sizes to order?

We ask you to input your child's measurements and our Intelligent Sizing System will indicate the recommended size on the shopping page. However, this is a suggestion only, based on the measurements you have entered. Should you wish to choose an alternative size, you can use the drop-down menu to select this.

#### What if I need to return an item?

We offer a free returns service so please return any item unsuitable using our online returns tool, and we will either refund or exchange as required.

#### Do I have to pay for name tags?

We only charge for the cost of the name tags and sew them in free of charge.

#### How long will my order take to be despatched?

We promise to despatch orders within 3 working days, and more swiftly than this wherever possible.

### I need an item that is showing as out of stock on the website, what should I do?

As an online retailer we typically hold much higher levels of stock than a high street store, but if an item you require is showing as out of stock, please place your order and we will work to supply this as quickly as possible.

#### What if I need further information or help with my order?

Our Schoolblazer website features lots of useful information including a How to Shop video and more Frequently Asked Questions. Alternatively you can call our Customer Services Team on 0333 7000 703 and they will be happy to help.

